

The Foreign, Commonwealth & Development Office (FCDO) is committed to providing a website that is accessible to everyone, including people with disabilities.

We want everyone who visits <https://fcdo.book-consular-appointment.service.gov.uk> to feel welcome and enjoy a rewarding experience.

For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## Our goal

We are continually working hard to increase the accessibility and usability of our website and adhere to many of the available standards and guidelines.

To ensure that content on this website is accessible and user-friendly, we have been using the [Web Content Accessibility Guidelines \(WCAG\) 2.1](#).

We have chosen Level AA as the target for the Foreign, Commonwealth & Development Office (FCDO) website.

## What are we doing?

We do our best to ensure that Foreign, Commonwealth & Development Office (FCDO) website is a positive place for everyone. For example, we monitor the website content regularly and are continually taking steps to achieve our goal of AA level accessibility.

## How are we doing?

We are working hard to achieve our goal of Level AA accessibility, but we know some parts of this website still need improving:

- **Error Messages may not provide clear contextual instructions for users, or may not provide clear instructions for users using screen readers**
- **Headings and titles need to be in place for all pages this allows screen readers to advise what the page is about**
- **Dynamic content needs to advise the user of updates to the page when using a screen reader to let them know the content has been amended based on the dropdown selected**
- **Legends need to be added or disabled where not needed to allow screen readers to clearly identify what they are to the user or to ignore them if not relevant**
- **Table headers need to be clearly marked or disabled to allow screen readers to identify them or ignore them if not needed.**

## Feedback

Your views are important to us and we are always looking to improve the accessibility of this website.

If you enjoyed using the <https://fcdo.book-consular-appointment.service.gov.uk>, or if you are having difficulty viewing or navigating the content on this website, or if you find any problems that are not listed on this page, please contact us on [\[Enter here\]](#)

## Technical information about this website's accessibility

The Foreign, Commonwealth & Development Office (FCDO) is committed to making its websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is currently partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

This statement applies to content published on the website domain. It does not apply to subdomains or any other content hosted by the Foreign, Commonwealth & Development Office (FCDO).

This accessibility statement was written on 22 October 2021 and is relevant until 23 October 2022.